



## Real Welfare Update for Vets, 24 June 2013

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Real Welfare assessments become compulsory from 1 July and a bureau service (operated by MLCSL) will be up and running from that date to enable vets to capture the valuable data they collect on behalf of their clients.

This service is a stop-gap measure intended to run for six months while the development of the app is completed and it has been fully tested to ensure accurate and reliable data capture.

The data can be sent to the bureau by

- **Post:** prepaid envelopes will be posted to all vets, the address for data sheets is RW Forms Bureau Service, MLCSL, Stoneleigh Park, Kenilworth, Warwickshire CV8 2TL
- **Scan and email** to [rwforms@mlcsl.co.uk](mailto:rwforms@mlcsl.co.uk)
- **Fax:** 0247 669 2405
- The data entry target is within three working days of receipt. If the farm is not on the system, or there are other queries such as if anything is unreadable, the clock stops and restarts when the query has been addressed
- The service will also enter data collected before 1 July but the target is within 28 days not within three working days – priority will be given to data collected on or after 1 July
- The bureau will also enter details of farm setup
- Vets will then be able to log on to the web portal to review the results collected for discussion with their clients and benchmark figures will be made available. As more data is submitted, these benchmarks will become more useful to your clients. Please remember that it will take up to three working days plus postal delivery time for data to appear online after bureau submission. You can use your current username and password to access this service
- The web portal can still be used by vets to submit data if preferred
- Helpline – The bureau will be providing a helpline and may also need to speak directly to vets re specific details on forms
- Please note additional information is required to accompany data forms used before 1 July as these were not designed for data entry by a bureau. “Bureau tags” which can be attached to these forms will be available on the BPEX website from 1 July.
- The standard data capture forms have been adapted to incorporate the additional information required by the bureau service to use from 1 July onwards – these will also be

available from the BPEX website by 1 July. Please use these forms if submitting data to the bureau.

- SAE envelopes are being despatched along with a reorder form and a copy of the data form to be used from 1 July. Email [rwtraining@bpex.ahdb.org.uk](mailto:rwtraining@bpex.ahdb.org.uk) if your practice has not received envelopes and a template form by this time and we will re-send.

*The helpline for **technical** queries before 1 July is 07583 517930 – it is not intended to be used as a first port of call for queries such as sampling numbers or definitions.*

## **FAQs**

### **I don't have time to enter Real Welfare data, what are my options?**

From 1 July 2013, you will be able to submit data either by post, email or fax to the Real Welfare bureau service. You just need to send in the raw data forms, all of the entry will be done by the service. You will receive business reply envelopes to make this easier. If you require more envelopes, or would like a data entry template to use on electronic devices (laptop, iPad etc) please contact us at [rwtraining@bpex.ahdb.org.uk](mailto:rwtraining@bpex.ahdb.org.uk)

### **Can assessments carried out before 1 July be sent in to the bureau service to be uploaded to the system?**

The bureau service will enter all Real Welfare data sent in to them by vets regardless of the date of collection. However, priority will be given to data collected after 1 July. This data will be entered by the bureau within three working days of receipt. Historical data will be entered within 28 working days of receipt. (Please note if there are any queries relating to data entry, this will be subject to reasonable delay).

### **Is there any point in uploading historical data?**

Producers must have had a minimum of three assessments completed between 1 April 2013 and 1 July 2014 (5 quarter period). BPEX would urge vets to submit historical data as this will help inform future technical advice and support for industry on welfare. Please note that data collected after 1 July 1 can be submitted either via the web portal, or through the bureau service

### **Will the bureau service be able to set up the farm layout plans for data entry?**

As long as all the different farm buildings which house pigs over 50kg are recorded (including the number of pigs per pen and the ventilation type) on the data collection forms, the bureau will be able to do this.